



Business Telecommunications Service Agreement

This Agreement is between _____(your Company)
_____ (your address) _____ City, State, ZIP
and Cedar Valley Communications (CVC).

You agree that for a one year period you will keep your local, long distance and DSL internet service with CVC. CVC agrees that during the term of this Agreement you will receive the rates listed below.

ELIGIBILITY: You are eligible for this Agreement if you are an "on-net" CVC customer, and you either currently have, or agree to change, your local and long distance and DSL services to CVC. CVC will determine who is on-net.

TERM: This Agreement is for a one year period beginning with the billing cycle following the date you sign this Agreement, or the date your phone services are activated on the CVC network, whichever is later, and will continue for 12 consecutive monthly billing cycles. Once the initial term is expired, you will continue to receive the services at the rates billed on the last invoice prior to the expiration of this Agreement.

PAYMENT: You agree to pay all CVC invoices by the due date listed on your billing invoice. If you pay your bill late, CVC will charge late fees, and may charge you a deposit. If your service is suspended or disconnected for non payment, you will have to pay a deposit and a reconnection fee to have your service restored. If your service is permanently disconnected you agree to pay the Termination Fees explained below.

TERMINATION FEES: You may cancel this Agreement at any time, however, if you cancel prior to the expiration of the term, you will have to pay CVC an amount equal to 75% of the monthly charges times the number of months remaining on the term of this Agreement. If you cancel an individual service, you will have to pay CVC an amount equal to 75% of the monthly charges times the number of months remaining on the term of this Agreement for that individual service. You will be invoiced for these charges on the next billing cycle following your cancellation. You agree that CVC damages for early termination would be difficult to determine, and that these liquidated damages are not intended as a penalty.

RATE INCREASES: The CVC rates listed below will not increase for the duration of the Agreement. However, CVC is subject to State and Federal rules, regulations and charges. If CVC's costs increase due to a State or Federal mandate, law, or rule, you agree that CVC may immediately pass this rate increase along to you.

CVC RATES:

Long Distance: \$.05 per minute anywhere in the Continental US. Standard CVC Alaska, Hawaii and International rates apply.

Local with Features: \$35.99 per month. Features included are: call waiting, 3 way calling, call forwarding, caller ID, call waiting ID, call return, auto redial, anonymous call reject and voice mail at no additional charge. Monthly cost does not include taxes and fees.

Local with No Features: \$19.99 per month. You must have at least one (1) Local with features line to order one or more Local with no features line. Monthly cost does not include taxes and fees.

DSL: Up to 1.5mb download and up to 384kb upload \$29.99 for the first 6 months and \$39.99 thereafter in all markets. Modem and self installation package provided at no charge. CVC installation will cost extra.

Authorized Signature Date

CVC Authorized Person Date

Authorized Printed Name

CVC Authorized Signature Date

Title

This Agreement is subject to acceptance by CVC. Activation of your service means CVC has accepted this Agreement.